**Defining User Stories**

Project Overview:

**Goal:** Provide a system that encourages quality knowledge growth relevant to an individual’s expertise by providing reimbursements for university courses, seminars, certification preparation classes, certifications, and technical training.

**Problem:**The current system relies solely on email communication, requiring manual lookups of available funds and is error-prone due to inbox clutter and incorrect routing of tasks. Furthermore, there is no way to record and report on reimbursements awarded, and so the company has no way to identify highly-invested courses that could be developed to be offered in-house.

Users:

1. Employees
2. Direct Supervisor
3. Department Head
4. Benefits Coordinator

Stories:

**Employees Stories:**

1. As an employee I need to complete the Tuition Reimbursement form.
2. As an employee, I need to be able to provide requested information.
   1. As an employee,I may need to attach a PDF of my conference schedule to my Tuition Reimbursement form
   2. As an employee, I may need to provide previous email approval in the form of .msg files on my Tuition Reimbursement form.
   3. As an employee I must perform a presentation to management after the event I attended, before reimbursement(in certain circumstances)
   4. As an employee I must provide the passing grade cutoff for the course or use a default passing grade if I don’t know the cutoff
   5. As an employee, I need to attach the grades or the presentation after the completion of the event

**Direct Supervisor Stories:**

1. As a Direct Supervisor, I need to approve/deny Tuition Reimbursement.
2. As a Direct Supervisor, I can request additional info from employee before approval.
3. As a Direct Supervisor, I must confirm the presentation as satisfactory and presented to the appropriate parties.

**Department Head Stories:**

1. As a Department Head, I need to approve/deny Tuition Reimbursement.
2. As a Department Head, I can request additional info from employee or Direct Supervisor before approval.

**Benefits Coordinator Stories:**

1. As a BenCo, I must approve or deny Tuition Reimbursement.
2. As a BenCo, I can request additional information from Department Head, Direct Supervisor, and Employees.
3. As a BenCo, I can alter the reimbursement amount.
4. As a BenCo, I must confirm that the grade is passing

This is the project that I worked on that has servlets, hope it helps:

https://github.com/CMIYCN/GroceryStore